

Personalisation

A guide to information and learning resources*

* Click on hyperlinks below to access documents

Introduction

Personalisation is a social care approach **described by the Department of Health** as meaning that “every person who receives support, whether provided by statutory services or funded by themselves, will have choice and control over the shape of that support in all care settings.”

Social care staff need an understanding of the values, policies and guidance relating to Personalisation.

Equally, we need to recognise the experiences and views of service users and staff as we begin to put Personalisation into practice.

This guide is simply that – a guide; you are not expected to know everything about Personalisation.

Remember, time spent on reading/learning about Personalisation can go towards your CPD/learning portfolios and we would encourage the use of team meetings and other opportunities for group discussion.

We would encourage you to reflect on these materials and positively challenge the assumptions or claims made for Personalisation by comparing them with your own experiences and that of service users and carers.

This is an emerging area and we want to learn from our mistakes and successes, whilst retaining a strong commitment to the principles of person-centred practice.

1. Personalisation – e-learning

This is a general introduction that gives an overview of Personalisation and includes some exercises for completion online.

Personalisation e-learning

User name - somscsds

Password - somsds01

2. Community Care magazine Expert Guide to Personalisation

Community Care Expert Guide to Personalisation

This is a useful starter for Personalisation with over 40 assorted articles available. Includes a piece on **History and basics of Personalisation**

And a **Personalisation Jargon Buster**

3. SCIE - Social Care Institute for Excellence

SCIE have a good combination of information and research sources. There is a comprehensive 'rough guide' and one briefing aimed at carers and another looking at implications for home care providers. There is also a race equality discussion paper.

See link below for the full list of SCIE titles on Personalisation

SCIE Personalisation Titles

Remember, you can also order hard copies of some SCIE publications for your team.

3. Research articles

There are a large number of research articles available, but the attached from the British Journal of Social Work reports on findings from Individual Budget Pilots in England. See full document below.



Individualised
budget research..

Any queries or comments on this guide? Please contact Paul Birch, Learning & Development Team, Adult Social Care

PABirch@somerset.gov.uk

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